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ENGLISH

Dear customer, we would like to thank you for your confidence in us.
By choosing one of our products, you have opted for solutions where search for beauty meets innovative technical design to provide unique objects which become pieces of furniture.
We hope you get the most out of your household appliance.
Kindest regards.
SMEG S.p.A.

Apple, **App Store** and **iOS** are trademarks of **Apple Inc**.
Google Play Store and Android are trademarks of **Google Inc**.
Wi-Fi is a trademark of **Wi-Fi Alliance**.

The manufacturer reserves the right to make any changes deemed necessary for the improvement of its products without prior notice. The illustrations and descriptions contained in this manual are therefore not binding and are merely indicative.

TRANSLATION OF THE ORIGINAL INSTRUCTIONS

We advise you to read this manual carefully, which contains all the instructions for maintaining the appliance's aesthetic and functional qualities.
For further information on the product: www.smeg.com

1. Instructions

1.1 General instructions

- To use the App requires a Wi-Fi network with an Internet router via which the appliance and the mobile device are both connected.
- If the signal is too weak, install a Wi-Fi repeater close to the appliance.
- When outside the range of the Wi-Fi network, it is assumed that a data connection will be available for the mobile device in order to use the App.
  WARNING: depending on your mobile network operator contract, additional costs may be incurred.
- The appliance can operate offline as a "non-connected" electrical domestic appliance but cannot be controlled via the App when the Wi-Fi or data connection is disabled.
- In compliance with the provisions regarding electromagnetic compatibility, the appliance belongs to group 2 and class B (EN 55011).
- This appliance complies with the current standards and directives regarding safety and electromagnetic compatibility. However, it is recommended that people who wear pacemakers maintain a minimum distance of 20-30 cm between the pacemaker and the appliance when the appliance is in operation. Contact the pacemaker manufacturer for further information.

1.2 This user manual

This user manual is an integral part of the appliance and must therefore be kept in its entirety and within the user's reach for the whole working life of the appliance. Read this user manual carefully before using the appliance.

1.3 Declaration of conformity

The manufacturer SMEG declares that this appliance, equipped with Wi-Fi connectivity, complies with directive 2014/53/EU.

- Technology: Wi-Fi IEEE 802.11 b/g/n.
- Frequency: 2400-2497 MHz.
- Maximum output power: +18.5 dBm.
- The appliance operates in the ISM 2.4 GHz band.
- The maximum stand-by power consumption of the appliance connected to the mains is 2.0 W.

The full text of the EU declaration of conformity is available at the following Internet address: **www.smeg.com/smegconnect/red_directive**

1.4 Declaration art. 10.10 Directive 2014/53/EU

This radio equipment is **NOT subject to restrictions applicable to putting into service or existing requirements regarding authorisation for use in any EU Member State.**

1.5 How to read the user manual

This user manual uses the following reading conventions:

Instructions
General information on this user manual, on safety and final disposal.

Use
Information on the use of the appliance and its accessories.

Information

2 SmegConnect

The appliance is equipped with **SmegConnect** technology, which allows the user to control the appliance via an App on his/her smartphone or tablet computer.
For further information, please refer to the booklet provided and / or visit the website

www.smeg.com

2.1 Connectivity requirements

- Smartphone or tablet running iOS version 10.x or later or Android version 5.1 or later.
- Wi-Fi network (2.4 GHz band, WPA2-protected) active and available in the place where the appliance is installed.
- Internet connection.
- Name and password of the home Wi-Fi network or WPS (Wi-Fi Protected Setup) mode available.

2.2 Installing the App

- Download the SmegConnect App from the App Store (Apple devices) or Google Play Store (Android devices) to your smartphone or tablet mobile device and install it.

2.3 Product registration

The registration process involves alternating between carrying out operations on the App (A) and on the display (D) of the appliance.
Make sure that you are close to the appliance.

If **"CF"** appears on the display during the registration process, it means that some steps of the procedure were not carried out correctly or it was interrupted.

The registration procedure can be interrupted at any time by pressing the ON/OFF button.

Creating an account

Ⓐ

1. Launch the **SmegConnect** App.
2. Enter the information required in order to register.

> the fields marked with an asterisk "✱" are mandatory.

3. A confirmation e-mail will be sent to the address entered during the registration procedure.

Connecting to the appliance

Ⓐ

1. **Log in**.
2. In the following **Welcome Username** field, touch **Add product**.

3. In the following **Add product** screen, select the type of product that you wish to connect to (in this case "dishwasher").

Ⓓ

> There is no need to activate the "Connectivity" setting on the appliance beforehand. The procedure starts automatically.

4. Press and hold the Wi-Fi button for a few seconds until SCO appears on the display.
5. If the WPS option is available on your router, follow the "Automatic Mode" procedure; otherwise follow the "Manual Mode" procedure.

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Manual mode

Ⓓ

1. Press the Wi-Fi button repeatedly until SC1 appears on the display.
2. Press the Start button to start the procedure. The Wi-Fi light will start to flash. SC1 will remain on the display.

Ⓐ

3. Select **Manual mode**.

4. Go to the Wi-Fi settings on the mobile device and select the "**smegconnect**" network.
5. Enter the password "**smeg0001**" and wait for the connection to be established.
6. Go back to the **SmegConnect** App and press **Next**.

Ⓓ

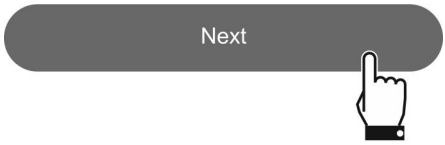
7. The Start light will begin to flash. Press it to confirm that you are in front of the appliance.
8. The Start light will turn on steadily and the Wi-Fi light will continue to flash.

Ⓐ

9. Enter the Access Point information:
   - Name of the home Wi-Fi network (SSID).
   - Wi-Fi password (key).

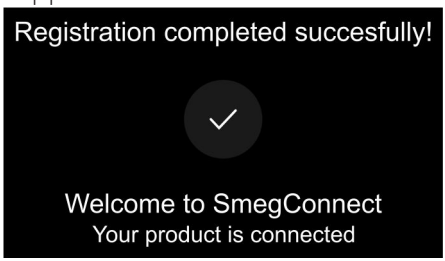
The appliance supports network names (SSID) of up to 32 characters (spaces included) and WPA2 security settings (not WEP or WPA).

10. Touch **Next** and wait.



During this phase, the mobile device reconnects automatically to the Wi-Fi network or to the original data network. No user action is required

11. Wait for the welcome screen to appear.



Ⓓ

A beep will sound to indicate that the procedure was completed successfully. The Wi-Fi light will remain on steadily to indicate that the connection is active and SC1 will disappear from the display.

Make sure that you activate **Remote Control** in order to control the appliance via the App.

Automatic mode (WPS)

Make sure that the WPS option is available on your router.

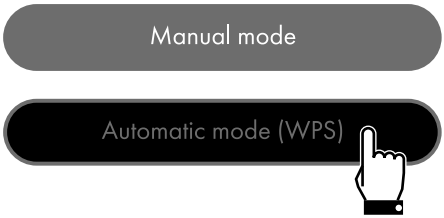
Make sure that the mobile device is connected to the same Wi-Fi network to which the product will be connected

Ⓓ

1. Press the Wi-Fi button repeatedly until SC2 appears on the display.
2. Press the Start button to start the procedure. The Wi-Fi light will start to flash. SC2 will remain on the display.

Ⓐ

3. Select **Automatic mode (WPS)**.

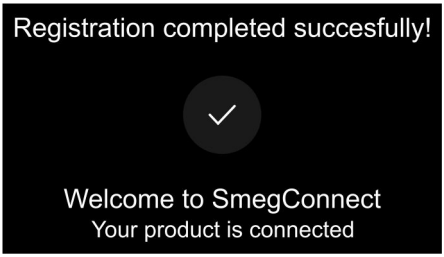


Ⓓ

4. Within two minutes, press the WPS button on your router.
5. The Start light ▶ will begin to flash. Press it to confirm that you are in front of the appliance.
6. The Start light ▶ will turn on steadily and the Wi-Fi button will continue to flash.

Ⓐ

7. Wait for the welcome screen to appear.



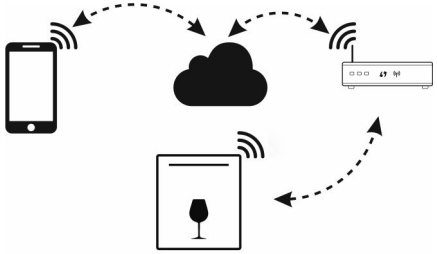
During this phase, the mobile device reconnects automatically to the Wi-Fi network or to the original data network. No user action is required.

Ⓓ

A beep will sound to indicate that the procedure was completed successfully. The Wi-Fi light will remain on steadily to indicate that the connection is active and SC2 will disappear from the display.

Make sure to activate **Remote Control** in order to control the appliance via the App.

2.4 Remote connection



Once the appliance has been registered, it can be connected or disconnected from the Internet at any time.

The remote connection is available only after the appliance has been registered.

The remote connection is already active when the registration procedure has been completed. Remote Control on the other hand is not enabled.

For safety reasons and in compliance with current legislation, the start cycle function is only available via the App when remote control is active.

Ⓓ

To connect the appliance:

1. Press and hold the Wi-Fi button for 3 seconds until the light remains on steadily. The connection status will be shown on the front display.

To activate remote control:
After having connected the appliance to the home Wi-Fi network (previous step):

2. Briefly press the Wi-Fi button, the light starts to flash. The symbol appears on the front display to indicate that remote control is active.

The remote control is disabled if the door is opened and if the appliance is switched off.

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2.5 Changing Access Point Credentials

The procedure for changing Access Point credentials can be interrupted at any time by pressing the ON/OFF button

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To change your Access Point credentials (**network name** or **password**):

1. **Log in**.
2. Go to the **Settings** menu in the product pages on the App and select **Change Access Point**.

Ⓓ

3. Press and hold the Wi-Fi button for a few seconds until SCO appears on the display.
4. If the WPS option is available on your router, follow the "Automatic Mode" procedure; otherwise follow the "Manual Mode" procedure (step 2.3).

2.6 Front display

Ⓓ

The front panel displays some information that can help the user to check the connection:

- The symbol indicates that the appliance is unable to connect to the home network router.
- The symbol indicates that the appliance is connected to the home network router but not connected to the Cloud.
- The symbol indicates that the appliance is connected to the Cloud. It also indicates the strength of the Wi-Fi signal.
- The symbol indicates that remote control is active.

The connection status is also shown when the appliance is switched off.

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2.7 Connection information

Ⓐ

The following information about the connection can be found in the settings menu in the product pages of the App:

- appliance registration date
- network name
- Wi-Fi signal strength
- Mac address of the connectivity card
- Firmware version of the connectivity card
- IPv4 and IPv6 network addresses
- SW Compliance ID (identification of compliance with the essential requirements of the RED directive).

2.8 Cancelling the registration

Ⓐ

To cancel the registration of the appliance:

- Go to the settings menu in the product pages of the App and follow the instructions.

The product can be registered again following the procedure described above.

Ⓓ

1. Press and hold the Wi-Fi button for a few seconds until SCO appears on the display.
2. Press the Wi-Fi button repeatedly until SCC appears on the display.
3. Press the Start button to start the procedure. The Wi-Fi light will start to flash. SCC will remain on the display.
4. A beep will sound to indicate that the procedure was completed successfully. The Wi-Fi light will remain off to indicate that the connection is not active and SCC will disappear from the display.

You do not need to be connected to the cloud in order to cancel the registration on the appliance.

The cancellation is only local. Remember to cancel registration on the App as well.

The product can be registered again following the procedure described above.

Ⓐ

To cancel user registration:

- Go to the **My account** menu on the App and follow the instructions indicated in the privacy policy.

2.9 Software updates

This does not require any action by the user.

Ⓓ

Appliance connectivity software (Firmware) updates are occasionally released.
If the appliance is connected to the home Wi-Fi network, updates are downloaded and installed automatically.
The **UPDATING** icon appears on the display to indicate that an update is in progress which requires no action by the user. The update will take a few minutes.

The connectivity service is temporarily suspended during the software update. However, the appliance will continue to operate normally.

2.10 What to do if...

Ⓓ

The symbol appears and remains on the front display:

- Make sure that the Wi-Fi router is switched on.
- Make sure that the Wi-Fi router is not too far away from the appliance.
- Check the Wi-Fi network (2.4 GHz band).
- Unplug the appliance from the power socket and then switch it on again after having made sure that it was switched off.

The symbol appears and remains on the front display:

- Check the Internet connection.
- Check the data connection, if the mobile device uses it to access the Internet.
- Make sure that the Wi-Fi router is not too far away from the appliance.
- Check the Wi-Fi network (2.4 GHz band).
- Unplug the appliance from the power socket and then switch it on again after having made sure that it was switched off.

CF (Connection Failed) error appears on the display during the registration or the change Access Point procedure:

- Make sure that the Wi-Fi router is switched on.
- Make sure that the Wi-Fi router is not too far away from the appliance.
- Check the Wi-Fi network (2.4 GHz band).
- Make sure that WAP2 security settings are available.
- Make sure that the name of the network does not exceed 32 characters (including spaces).
- Check the Internet connection.
- Check the data connection, if the mobile device uses it to access the Internet.
- Unplug the appliance from the power socket and then switch it on again after having made sure that it was switched off.
- Try the procedure again later.

For further information see:

- the Advice ➡ FAQ ➡ Connectivity section in the App
- the web page www.smeg.it/faq/smegconnect/

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